

**CHATMAN RESTORATION LTD.
AGREEMENT AND DIRECTION
Urgent Work Order Form**

In this Agreement:

- a) Customer means _____.
- b) Company means Chatman Restoration Ltd.,
- c) Loss refers to _____ damage at the Residence, and
- d) Residence means _____.

The Customer and the company agree and acknowledge as follows:

1. The customer has sustained a Loss at the Residence and has hired the Company to provide services on an urgent basis to assist in limiting the extent of damage from the Loss ("the Urgent Work")
2. Although the Customer believes they have a valid and effective insurance policy to cover all or part of the services to be performed by the Company, the Customer acknowledges that they are responsible for the services performed by the Company
3. In consideration of the Company attending at the property to perform the Urgent Work the Customer:
 - a. Acknowledges that in performing the Urgent Work, the Company is not able to follow its normal protocols in identifying and documenting existing damage to the Customer property;
 - b. Agrees that for all purposes if it is determined that the Customers property is damaged the it shall be deemed that the damage was caused by either the Loss or some other event unrelated to the actions of the Company , and
 - c. the Company shall not be liable in any way whatsoever for any damage that the Customer may discover to the Customer property
 - d. Agrees to pay all of the Company's charges with respect to the Urgent Work undertaken by the Company to preserve and protect the Customers property, regardless of whether the Customers belief is correct that the Customer shall be entitled to be reimbursed under the terms of their insurance policy.
4. Although all of the charges and costs for the Urgent Work undertaken by the Company shall be billed to the Customer, the Company agrees to :
 - a. Provide a copy of its invoices by mail to the Customers insurance carrier;
 - b. Provide such information to the Customers insurance carrier or its designated adjuster, as may be reasonably requested to assist the Customer in filing a claim with its insurance carrier for the Loss sustained.
5. Payment is due _____.

Dated this ___ day of _____ 20__

Witness _____
(print name)

(signature)

The Customer

Chatman Restoration Ltd.

Phone Number: _____

Email: _____