



ANNUAL REPORT 2020-21



TO OUR CLIENTS AND STOCKHOLDERS

On behalf of the staff and board members of Divine Intervention Rehabilitation, LLC, it is my sincere pleasure to reflect back upon the work that the agency has undertaken to serve the children, adolescents, adults and families this year. The work that we have done over the past year, it could not have been done without our stakeholders and supporters.

Since 2012, Divine Intervention Rehabilitation, LLC has fought to improve the lives of our families within our community. We are truly blessed to have great people working on a daily basis to make our surrounding parishes better.

As you read through this year's annual report, please know that your support has been instrumental in these results. Thank you and we look forward to continuing this great work in the future.

By the Numbers

- 13 Master and Bachelor level Social Workers and Counselors on staff
- \$230,000 operating budget
- Over 150 families served
- Active in 45 + School in Orleans and Jefferson parishes



TO OUR STOCKHOLDERS

Revenue Highlights

Our total revenue for 2020-21 years was \$474,307.34

Expense and Operating Highlights

Our total expenses for 2020-21 year were totaled to \$370,987

Revenues and Expenses	
Total Revenue	\$474,307.34
Salaries	\$177,224.97
Total Expenses	\$370,987
Net Income	\$25,832

“Respecting and treating people with integrity and respect is what we pride ourselves on!”

Divine Intervention Rehabilitation, LLC Mission

Our mission is to that we are committed to meeting the diverse needs of individuals and families in the Greater New Orleans community affected by the various mental illness disorders. We are designed to be flexible, client-centered, family-focused and culturally responsive. We empower individuals and families by promoting collaboration between our clients, their community and our social services counterparts to improve their behavioral and mental health outcomes.

Vision

Divine Intervention Rehabilitation believes that every person’s life is sacred and valuable. Each person possesses dignity that deserves our deepest admiration. It is our vision to provide safety, comfort, care, and support to our families. We believe that we are all affected by disabilities be it physical, mental, emotional or social. Divine Intervention Rehabilitation is committed to providing quality service and support to meet the mental, emotional, and social needs of those we serve.

Shermona Joseph-Dukes, MSW
Executive Director

20120-21 Divine Intervention Rehabilitation Staff

Shermona Joseph-Dukes, Executive Director

Barak Perez, Medical Director

Korie Marrone, Clinical Director

Carolyn Spears, RN

Thomas Falterman

Shaniqua Wesley

Deshawn Harris

Jessica Bournes

Valerie Lee

Jaimie Cummings

Ma'Kayla Nelson

Ren Sauer

Michelle O'Flynn

Raquel Haupt

Melanie Crockett

Milahn Dukes

Daniela Zapata

MENTAL HEALTH REHABILITATION HELPS CHILDREN AND ADULTS WITH MOST CRITICAL NEEDS

Founded in 2012, DIR, LLC (MHR) offers intensive community-based outpatient services to at-risk children, adolescent, and adults, who experience complex emotional and behavioral disorders that disrupt their lives. Bachelor's and Master's level and licensed clinicians provide counseling and skill-building services two to three hours per week, in both the home, school, or confidential community locations that are tailored to meeting the diverse needs of our clients and families.

Over the past year, our clinicians had to transition to providing comprehensive services to over 150 families residing in Orleans and Jefferson parishes virtually due to the COVID-19 declared emergency pandemic. At this time, MHR services will continue to deliver services via an alternate method, until LDH rescinds this approval. We are continuing to be active in schools to support the academic improvement and success of the children we serve.

In a measure of long-term cases closed over this past year, DIR has shown measurable improvement in symptom reduction and overall functioning of our clients and 9.4% have successfully completed the program.

As we prepare for the upcoming Medicaid transition with enrolling into the new Louisiana Medicaid Provider Enrollment, MHR is actively streamlining processes and revisiting documentation and training to meet the requirements that has been approved by CMS.



PROGRAM SERVICE PARTNERS

Divine Intervention Rehabilitation, LLC is proud to work in collaboration with the following agencies and academic programs:

Jefferson Parish Department of Juvenile Services FINS Program

Children's Hospital

United Healthcare Optum

National Child and Family Services

Southern University School of Social Work

Ochsner Westside Pediatrics

Gretna Women's Clinic

Lafayette Academy

Mercy Family Services

Department of Children and Family Services

Metropolitan Human Service District

DePaul Community Center

2020-2021 BOARD OF DIRECTORS

Shermona Joseph-Dukes, President

Sunseray Joseph, Esq, Secretary/Treasurer

Caren Green, Parent Member

Sonya Kitchen, Member

Charmaine Sonnier, Member

