

Consultations for Transfer Clients and Troubleshooting

Any services for transfer clients should have a consultation before scheduling a first-time appointment as you may qualify for the special base pricing the Lifer's Club Members enjoy. Because of the high standards at Locks4Life, we may have to spend more time than would be usually needed to re-tighten your hair the first couple of times. This is also true when you have special concerns regarding your locks. Special concerns can include locks that are too big, too small, bunching, and slippage.

Cancellation/Rescheduling of Appointments

Any previously rescheduled or canceled appointments will be charged \$25 if canceled within 36 hours (3 days). Canceled and rescheduled appointments are not eligible for referral bonuses until after the next completed retightening appointment or locking session is completed.

Child Care and Locking Sessions

Locks4Life is committed to providing a serene and professional environment for our clients. We therefore ask that you make arrangements for childcare for the day of your locking session. We are unable to accommodate any children in the salon who are not receiving a service. Your services will have to be rescheduled if you don't have a child care plan.

Referral Bonus

Locks4Life thanks you for your referrals in advance! Most of our clients come through referrals, and we make it easy for our clients to spread the word about Locks4Life.

How to Get Credit for your Referrals

We have extra business cards available at all times—just ask!

Write your name on the back when you refer someone so that you can get credit.

We provide \$20.00 off retightening if someone you refer gets any Sisterlocks™ Package; \$5.00 off any other services.