Epygi Softphone Application - eQall
Make and Receive VoIP Calls

eQall is Epygi's award-winning softphone available for Microsoft Windows and for mobile devices using Android. It can be installed on a desktop PC, a laptop and a smartphone and will use the internet for making, receiving and transferring VoIP calls directly from your computer. With its easy-to-use interface it functions much the same way as any Epygi supported full-featured desk phone would.

eQall is a full desk phone replacement and is intended to be used only with QX/UC PBX appliances and Epygi ecQX, the cloud based PBX. After activating the license key it registers as an extension to the QX/UC/ecQX system and operates like a normal PBX extension without the need for a desk SIP phone.

There is no need to worry about spending on costly hardware. All you need is a data connection from your device to the QX. Very conveniently you can take it with you should you need to move offices, work from home or while on the road.

Using eQall softphone will give users a number of advantages. Besides basic telephony features, they will appreciate the advanced features like instantaneous auto provisioning via a QR code, automatic connection to the proper QX interface, automatic switching between QX interfaces when the device changes from a local to public network, diverse contact directories, voice mail retrieval, call history and embedded chat tool. All incoming and outgoing call records via eQall are saved. Our roadmap calls for very cool features in future releases.

eQall Features

- Automatic provisioning after scanning the QR code generated on QX
- Automatic detection of the IP address for connecting to QX (LAN IP, WAN IP, external router public IP, etc.)
- "Symmetric" SIP/RTP for NAT traversal when eQall is located behind the NAT
- Using SIP proxy for connecting eQall with QX, which allows to open only selected ports for SIP on QX firewall
- Up to 8 SIP accounts registered on the same or different QX
- In-call call quality indicator
- Audio Codecs: G.711a/u law, G.722, OPUS, G.729, iLBC
- Video Codecs: H.264*
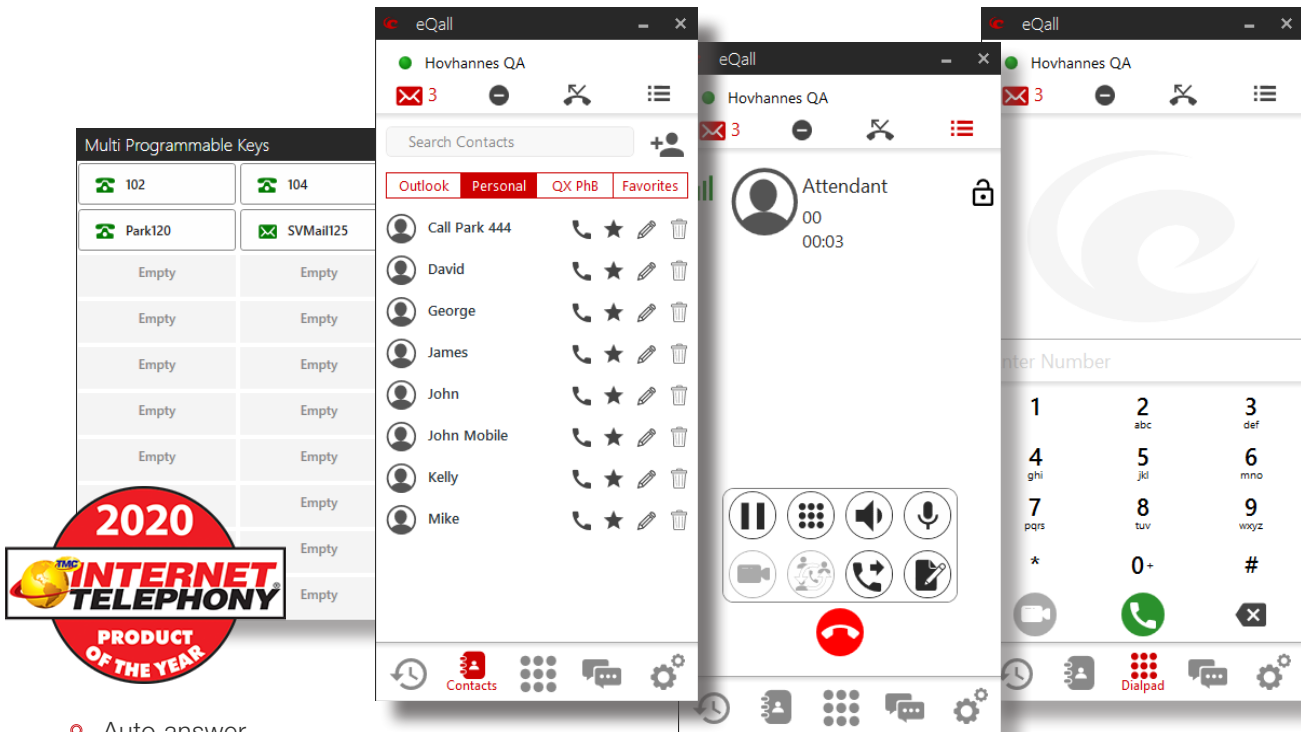
- Auto answer
- Presence status
- Separate ringing device selection
- SW version check and update
- Windows notification on call end, including the call termination time, called destination, call duration
- Basic voice and video* calls
- Call hold and switching between calls
- Call history
- Blind and Consultative Call Transfer
- 3-Way Conference
- Voice mail indicator: indicate new voice mail arrival and one click access to voice mail
- DND indicator to show the DND status of extension and allow to toggle it on/off
- Forwarding indicator to show the unconditional call forwarding status and allow to toggle it on/off
- Call Recording indicator to show the call recording status and allow to toggle it on/off*
- Up to 20 Multi Programmable Keys for the following:
  - Watching dialog status of extension: in active call, ringing, idle
  - Presence status of extension: on-line, off-line, away, etc.
  - Call back
  - Call block
  - Line info
  - Speed dial
  - Call park
  - ACD agent login/logout
  - Shared voice mail
  - Toggle day/night schedule
- Multiple contact lists:
  - MS Outlook contact list
  - eQall's own contact list
  - QX contact list (QX phone book)
  - Favorites contact list populated from the above listed contact lists
- Messaging (including in-call messaging)
- Group messaging*
- Secure Communications (TLS, SRTP)

There is no doubt that Epygi eQall softphone will be an incredible addition to your VoIP solution. Whether it's the benefits and convenience or the cost savings that you're interested in, the use of eQall softphone alongside your VoIP solution is guaranteed to meet the needs of your growing business.

* Will be available in the future.

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