

White House Water System, Inc.  
11120 White House Fork Rd. Ext.  
Bay Minette, AL 36507

Office Phone (251) 937-2430  
Office Fax (251) 937-2423

Email: whitehousewater1@att.net

## Application For Water Service

PLEASE PRINT:

Date: \_\_\_\_\_

Name: (Last) \_\_\_\_\_ (MI) \_\_\_\_\_ (First) \_\_\_\_\_  
Male \_\_\_\_\_ Female \_\_\_\_\_ Commercial \_\_\_\_\_

<sup>1</sup>Ethnic Group/Race: Black/Afr. Amer \_\_\_\_\_ White \_\_\_\_\_ American Indian \_\_\_\_\_  
Hisp/Latino \_\_\_\_\_ Asian \_\_\_\_\_ Other \_\_\_\_\_

Social Security Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
Driver's License Number: \_\_\_\_\_ State: \_\_\_\_\_  
Date of Birth: (Month) \_\_\_\_\_ (Day) \_\_\_\_\_ (Year) \_\_\_\_\_

Email Address: \_\_\_\_\_ (required)

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Street City State Zip  
Home Phone: \_\_\_\_\_ (required) Cellular Phone: \_\_\_\_\_ (required)

Are you: Buying \_\_\_\_\_ Renting \_\_\_\_\_ Building (new service) \_\_\_\_\_

Date for service to start: \_\_\_\_\_

If you are renting, please fill out the information below:

Property Owner: \_\_\_\_\_ Phone # \_\_\_\_\_

Signature of Applicant: X \_\_\_\_\_

Fire Department Donation: YES \_\_\_\_\_ or NO \_\_\_\_\_ If yes...\$ \_\_\_\_\_ monthly deduction

Children's Christmas Donation: YES \_\_\_\_\_ or NO \_\_\_\_\_ If yes...\$ \_\_\_\_\_ monthly deduction

<sup>1</sup>The following information is requested by the Federal Government in order to monitor compliance with federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of the applicant on the basis of visual observation or surname.

The Water User's Agreement serves as the system's legal document for agreement of payment for water service. The signature of the designated water user indicates his or her agreement to accept responsibility for any indebtedness incurred for such use.

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For Office Use Only

Customer Number: \_\_\_\_\_

Deposit Amount: \_\_\_\_\_

Set Up Fee Amount: \_\_\_\_\_

Meter Fees: \_\_\_\_\_

WATER USER'S AGREEMENT

This agreement between WHITE HOUSE WATER SYSTEM, a corporation organized and existing under and by virtue of the laws of the State of Alabama, hereinafter called "Authority," and the undersigned Water User, hereinafter called the "Water User."

WITNESSETH: That whereas, the Water User desires to purchase water for domestic, commercial, agricultural, or other uses, from the Authority and to enter into a User's Agreement as required by the By-Laws of the Authority. NOW, THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is hereby understood and agreed:

- 1. The authority shall furnish, subject to the limitations as provided for in the By-Laws and Service Rules and Regulations hereinafter provided for, such quantity of water as the Water User may desire in connection with his occupancy of property identified in the attached Application for Water.
2. The Authority does not guarantee or ensure an uninterrupted water supply and shall not be responsible for any damages, direct or consequential, that may result from an interruption of the supply of water.
3. In the event the Authority is unable to supply the requirements of all Water User's, the Authority may allocate the available water supply in an appropriate manner.
4. Cross connections are strictly forbidden and are subject to disconnection. A cross connection is any connection between safe drinking water and a non-potable water or fluid (this includes private wells).
5. Each new installation by the Authority (which does not include a pressure regulator valve [PRV]) shall consist of a curb-stop, water meter and back flow preventer. The water meter shall be installed on the Water User's property, within three (3) feet of the property line nearest the existing water main. The Authority shall retain ownership of and maintain the curb-stop, water meter and back flow preventer. All lines and equipment, up to and including the curb-stop, water meter and back flow preventer are the property of the Authority.
6. The Water User shall install and maintain at his own expense a service line which shall begin at the water meter installed by the Authority to extend to the Water User's property and Water User shall be responsible for all water flowing past the water meter. The Water User shall be responsible for the installation of any cut-off valve on Water User's side of water meter.
7. The Water User's service line shall connect to the Authority's water meter which shall be placed on the Water User's property at a location determined by the Authority, provided the Authority has determined in advance that the Authority's water system is of sufficient capacity to permit delivery of water to that point. In the event the line or water meter must be located on property belonging to someone other than the Water User, an easement must be obtained from all affected property owners.
8. The water meter is installed to serve only one household unit or premises of the undersigned Water User. The Authority will terminate water service or impose extra charges if additional premises are connected to the Water User's service line.
9. The failure of a Water User to pay water charges when due shall result in the automatic imposition of the following penalties:
A. If the bill is not paid by the due date indicated on the bill, a late fee will be added to the amount due.
B. If the bill is not paid by the due date indicated on the bill, water service may be terminated without further notice by turning off and locking the Authority's cut-off valve. To restore water service, the Water User is required to pay all amounts due, an additional charge, sometimes referred to as a re-connect fee, along with any additional deposit if required by the Authority.
C. Any tampering with the Authority's curb-stop, water meter, back flow preventer or any other equipment belonging to the Authority will result in additional penalties to the Water User, up to and including criminal penalties.
D. If a Water User who has been disconnected for non-payment moves into a dwelling that has water service in a different name, the balance due will be transferred to the active account.
10. The Water User shall pay the applicable water rate and late fees as established and/or modified by the Authority's Board of Directors.
11. The Water User agrees to pay a refundable security deposit as set by the Authority. When service is terminated, the deposit will be applied to any unpaid balance owed by the Water User to the Authority and any remaining part will be returned to the Water User.
12. The Water User agrees to pay all costs of collection of any amount which remains unpaid after termination of a Water User's account. These costs are to include any collection fee of up to 33.33% of the amount due payable to a collection agency plus reasonable attorney's fee and court costs.

The Authority reserves the right to amend the Water User's Agreement or the Rules and Regulations of the Authority from time to time, and the Water User agrees to abide by such changes. The Water User, after being notified, agrees to comply with such changes.

There are no other warranties expressed or implied other than those stated herein.

I acknowledge that I have thoroughly read and understand read and understand this Agreement and agree to abide by the terms and conditions contained therein. I further acknowledge that I have received a copy of this Agreement.

Witness

X Water User

Date

Customer Number