



MTS Language MI60 Experts Representatives in Lubbock and Orlando
MTS English MI60 Experts Representatives in Baton Rouge, Bothell, Lubbock, Memphis, Ocean Springs, Orlando, and Wheeling
VP - McDorman

CONTEST PERIOD: October 1-31, 2022 **CONTEST SPONSOR:** AT&T Services, Inc. **10-01-2022**

20 FAME Points = \$1

Center Level-Function Resolve Rate Attainment	
Attainment	You Earn
116%+	3500 FAME Points or \$175
107%-115.99%	2500 FAME Points or \$125
103%-106.99%	1500 FAME Points or \$75
101%-102.99%	1000 FAME Points or \$50

Not stackable -Max Payout is 3500 FAME points or \$175

Function Resolve Rate attainment results from MyResults **KPI ID:** Incentive Team will track monthly incentive and submit awards into the FAME site. The employee must be active in an eligible position with the **[Customer Service Centers]** organization during the relevant performance period to be eligible for incentive. No particular payout amount is promised or guaranteed. The Company reserves the right to change or eliminate this program or reduce incentive at any time, including changes to comply with applicable law. This incentive is not earned until paid, unless prohibited by state law. This incentive is contingent on continued employment until the payout date of the award. Participation in the program is strictly voluntary. This program is a discretionary bonus and not a contract of employment, including for employees whose normal job duties encompass sales. The language used in this program is not intended to create, nor is it to be construed to constitute, a contract with any AT&T employee. All regional incentive requirements, applicable tax procedures and incentive guidelines apply to this program. The FAME Program Terms & Conditions also apply. See full FAME Program Terms & Conditions applicable to all incentives by clicking on the "FAME Terms & Conditions" link on the FAME site: (<https://fame.att.com/login>). Questions? Please ask your Manager to submit an inquiry through MyTickets.

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