- Turbo Systems currently assists the Department of Justice Office of Debt Collection Management (DCM) in the technical support of the Consolidated Debt Collection System (CDCS). Turbo Systems' Technical Subject Matter Expert (SME) performed requirements and design reviews during the implementation phase of CDCS. The SME participated in CDCS user acceptance testing and provided recommendations on key go/no go criteria for financial and technical areas, and developed CDCS reports used by DCM management for analysis and trend setting.

- Turbo Systems personnel work with DCM management to help troubleshoot current technical and operational issues related to the CDCS deployment. Turbo Systems provides quality control procedures including daily audit reports on key interfaces between CDCS and FMIS DMM as well as reconciliation and audit support for all payment information contained in CDCS and FMIS DMM.

- During post implementation of the CDCS system, Turbo Systems was tasked to serve as a liaison between the CDCS contractors and the DAOG for the purpose of identifying and resolving all outstanding technical issues that existed between the two systems. Turbo Systems was able to quickly assess and report on the end-to-end functionality of the CDCS and DMM interface. Turbo Systems created and established Quality Control processes that are executed on a daily basis so that errors that previously caused system failures are identified and corrected on a timely basis.

- Turbo Systems is currently supporting the DOJ Debt Collection Management Division by analyzing existing and proposed systems and processes in order to make the best technical recommendations; creating audits of financial transactions and developing suggested solutions to problems to improve financial integrity; reviewing and making recommendations on internal controls documents and processes, reviewing financial reconciliation documents and processes; working with the operations and technical staff to create, optimize, and document business processes and procedures; developing reports based on end-users and management needs.

- During CDCS 3.0 User Acceptance Testing, Kathy Holley reported anomalies with financials in the CDCS system in multiple scenarios. This led to an audit of the entire CDCS system where the recalculation module was triggered to assess the number of impacted cases. The audit showed that there were thousands of cases that were being recalculated. In some cases, the RCAL engine was correcting pre-existing errors in the case, or it was applying new business logic that had unforeseen complications. In order to fully document all root causes, Turbo Systems was tasked with sampling 805 cases that had no identified root cause. Turbo Systems was able to staff and train a team of 5 QA analysts for a temporary task order. The group worked under the direction of the Technical Program Manager in the Turbo Systems offices and was able to complete the analysis in 2 weeks. The project resulted in the identification of 16 new issues. These issues were completely documented in the project report, and resulted in CDCS system fixes as well as identification of hundreds of individual debtor cases that required balance corrections. During the period of execution, there was a snow storm in the Washington DC area that required a government shutdown in the region for more than a week. The Turbo Systems staff was able to work offsite during the government shutdown and met the deliverables within an extremely aggressive timeframe and within the estimated budget.