

Revised
PORTERS ADULT CARE INC.
POLICY & Procedure
Visitation Guidelines
PURSUANT TO 408.823 FLORIDA STATUEA AND
429.28(1)(D). FLORIDA STATUES

- A. In general, visitors are encouraged to visit the resident from 9 A.M. to 9 P.M. 2 visitors are allowed to visit a resident at a time during regular visiting hours. The resident, resident's designated representative or the healthcare team, may limit visitation based on the individual needs of the resident. If at any time there are questions or concerns regarding visitation, escalation of the question or concern should be **directed to the Facility Administrator Lashana Porter (904) 381-8962.**
- B. **Infection Control and Education Policy for visitors.** All visitors will be screened upon entry to the PAC by staff for signs, symptoms and history of COVID-19 **and other illness.** Individuals will be educated in the core infection prevention policy principles including protective equipment, hand washing/hygiene, face masks, physical/social distancing and the procedures for reporting suspicions of infections or illness. Visitors must adhere to the core principles of COVID-19 **and other illness** infection prevention at all times. Visitors who are unable to adhere to the core principles will not be permitted to visit. No Covid test is required.
- C. All visitors are required to wear a surgical mask while indoors, regardless of vaccination status.
- D. **No Covid-19 Test will be required. Proof of vaccination or immunization is not required**
- E. A visitor who has been designated by the resident as an Essential Caregiver will be allowed in-person visitation for at least 2 hours in addition to normal visitation hours.
- F. **Consensual physical contact is allowed between the resident, client, or patient and the visitor.**
- G. If the resident is on isolation/quarantine precautions, the visitor must comply with the applicable isolation/quarantine precautions. PAC staff will provide the necessary education to the visitor regarding the isolation precautions.

- H. In-person visitation is allowed in all of the following circumstances unless the resident objects:
1. End of life situations.
 2. The resident who was living with family before being admitted to the Facility is struggling with the change in environment and lack of in-person family support.
 3. The resident is making one or more major medical decisions.
 4. The resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
 5. The resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
 6. The resident who used to talk and interact with others is seldom speaking.
 7. For hospitals, childbirth, including labor and delivery.
 8. Pediatric patients.
- I. The policies and procedures may require a visitor to agree in writing to follow the provider's policies and procedures. The facility may suspend in-person visitation of a specific visitor if the visitor violates the provider's policies and procedures.
- J. The providers shall provide their visitation policies and procedures to the agency when applying for initial licensure, licensure renewal, or change of ownership. The provider must make the visitation policies and procedures available to the agency for review at any time, upon request.
- K. Within 24 hours after establishing the policies and procedures required under this section, providers must make such policies and procedures easily accessible from the homepages of their websites.
- L. Special considerations that determine the amount of time visitors spend with the resident include:
1. The clinical and emotional needs of the resident. Having visitors present must not put the resident at undue risk or cause harm. Residents who exhibit symptoms including, but not limited to, exhaustion, overstimulation, or marked increase in agitation may have visitation limited.
 2. Visitors who are unable or unwilling to comply with PAC infection control policies may be asked to limit visitation or may have visitation suspended.

3. Visitation may be suspended in situations when an individual's presence infringes on the rights of others or poses a safety risk for residents or staff.
 4. The need to maintain a sterile environment during bedside procedures may result in visitors being asked to leave the room temporarily.
 5. One visitor is allowed overnight stay with advance approval
 6. Visitors with prohibitive legal documentation, such as restraining orders, will not be allowed to visit.
 7. Visitors may be asked to leave the resident room or area in the event of a new incoming resident, deterioration in a resident's status, or disruption of the therapeutic environment.
- M. In order to maintain a therapeutic healing environment, visits should be brief, quiet, and pleasant.
- N. Residents always have the right to refuse visitors.
- O. Visitors are expected to be as quiet as possible in the resident care areas.
- P. Visitors are expected to adhere to all isolation/quarantine restrictions. Unit staff will provide education to visitors regarding isolation/quarantine restrictions.
- Q. Visitors are expected to be appropriately dressed (shirt and shoes are required).
- R. Visitors must be able to care for themselves. If they are unable or unwilling to care for themselves, they must be accompanied by another adult who agrees to supervise and care for them.
- S. The Administrator Lashana Porter will be responsible for informing staff, visitors and residents of the visitation guidelines.**
- T. 911 should be notified as necessary if a visitor is disruptive, inebriated, abusive, threatening, coercive, disrespectful to staff or residents, or otherwise interferes with facility operations or resident care. Porter's Adult Care has zero tolerance for violence. 911 will be contacted if a visitor is suspected of committing a criminal act. If at any time (24/7) there are questions or concerns regarding visitation, escalation of the question or concern should be directed to **the Administrator Lashana Porter (904) 381-8962**
- U. Food preparation is not permitted in the resident rooms. Coffee makers, crock pots, Coleman stoves, hot plates, or any other types of cooking devices are not permitted at any time.
- V. Food brought into the Facility should be kept to a minimum. Any food brought in should be intended solely for the visitor or the specific resident being visited if diet allows. Food may

not be distributed to other residents. Food should be cleared with the clinical staff treating the resident before being given to a resident to insure that dietary restrictions are observed. No alcoholic beverages are allowed on the Hospital campus.

W. Administrator LaShana Porter will be responsible for staff adherence to visitation policies and procedures.

After Hours Visitation (9 p.m. – 9 a.m.)

- A. Visitors are encouraged to leave the facility after (9pm) to obtain respite in order to better provide emotional support for the resident. Visitors choosing to remain after 9pm will be directed to stay in the resident's and must have approval in advance for overnight stay.
- B. Approved visitors arriving after 9:00 hours and before 5:00 will obtain a visitor pass from Facility staff which will identify the resident's location (room), the visitor's name, and the date. Porters Adult Care is a small facility and does not require overnight security or require staff to be awake overnight. The DOORS WILL NOT BE OPEN ALL NIGHT.
- C. Adults staying overnight must be able to care for themselves and, at the discretion of the administrator, may participate in the basic care of the resident such as feeding and bathing.

