

Lifetime Guarantee & Warrantee Information

Your firearm or other items will be coated by us at Keystone Arms with the utmost quality possible. We are so sure of our work, that we offer a guarantee and warranty against chipping, cracking, peeling, and flaking of the baked on, H-Series Cerakote Finish. Please note though, that with use, wear occurs. This warranty does not cover normal wear and tear of the firearm, nor does it cover any damage, alteration or abuse to the finish from neglect, accident or intentional destruction. This warranty also does not cover the firearm itself from damage, abuse or misuse by owner. This warranty covers ONLY the H-Series Cerakote finishes applied by Keystone Arms and will not honor issues with Cerakote finishes from other applicators.

If your firearm or item ever cracks, chips, peels or flakes, you are limited to a free refinish of your firearm in the same style/color scheme as was originally done. Return shipping is at the cost and is the responsibility of the customer.

If warranty work is ever needed, please contact Keystone Arms prior to shipping for a RA # and instruction. Any items returned without a Return Authorization Number included, will be returned.

Shipping & Returns

The work we perform on firearms is classified as gunsmithing and repair by the Bureau of Alcohol, Tobacco, and Firearms. As such, the shipping regulations fall under the 'gunsmith and factory repair' exception. This means that the owner of a firearm can ship their weapon directly to us, and when the work is completed, we can ship it directly back to them. No FFL is required on the customer's end, unless the purchase of a new firearm is involved in the transaction. You can use any major shipping service that you wish (details below).

*These rules do not apply to unregulated parts (uppers, slides, mags, forends, barrels etc.). You can ship those anyway you like.

If parts are sent disassembled or uninstalled, they will be coated, and returned disassembled or uninstalled.

Important notes:

- **DO NOT** include any ammunition in the shipment. Firearm must be unloaded before packaging.
- Include a copy of your driver's license with the shipment, or email a copy to tanner@keystonearms.com
- Upon completion of your work, we can only ship the firearm to the address and person we received it from.
- Regardless of the shipping service you use, be sure to print a return label and include it in the shipment. You have the option of adding insurance for the package at that time. If the return label is not included, we will choose a method of return shipping and insurance will be included automatically at the owners expense.

Specific Shippers

- **US Mail:** An unlicensed person (Non-FFL) can ship a rifle or shotgun by US Mail. Unlicensed persons cannot ship a handgun by US Mail. Pistols, revolvers, and other firearms capable of being concealed on the person (for example, short-barreled shotguns and short-barreled rifles) are defined as handguns. Postal regulations allow the Post Office to open your package for inspection. Ammunition cannot be shipped by US Mail. You can search the US Post Office Postal Explorer site for specific USPS regulations regarding firearms and ammunition.
- **FedEx Express:** FedEx will only ship firearms via their Priority Overnight service. Ammunition must be shipped as hazardous goods via Ground in compliance with "limited quantity".
- **FedEx Ground:** FedEx Ground will transport and deliver firearms (excluding handguns) as defined by the United States Gun Control Act of 1968, between areas served in the U.S. Ammunition must be shipped as hazardous goods via Ground in compliance with "Limited Quantity". FedEx Ground will accept shipments of ammunition. Special labeling is required.
- **UPS:** UPS will accept handgun shipments by 2nd Day Air (or faster service) only. Rifles and shotguns can be shipped by UPS ground service. UPS will accept shipments of ammunition. Special labeling is required.

Knives, air guns, accessories, and most gun parts need not be shipped to an FFL holder. We say most gun parts because each firearm contains at least one part that the ATF considers a firearm. This part is typically the part that contains the serial number. This part must be treated as a complete firearm when shipping the item.

Government Information

The section of the US Code that governs modern firearms is called Commerce in Firearms and Ammunition (CFA). This code is available online at:
http://www.access.gpo.gov/nara/cfr/waisidx_09/27cfr478_09.html

When in doubt, we suggest arranging for transfer through a licensed dealer. Violation of the CFA is a felony and penalties for violation of it are severe.

The Bureau of Alcohol, Tobacco, and Firearms (ATF) has a very comprehensive site containing information about the various Federal and state laws regulating firearms. Please refer to the ATF information for legal questions regarding firearms.

- ATF Home page: <http://www.atf.gov>
- ATF Compilation of the various state laws: <http://www.atf.gov/files/publications/download/p/atf-p-5300-5-31st-edition/2010-2011-atf-book-final.pdf>
- ATF Firearms Division Main Page: <http://www.atf.gov/content/Firearms/firearms-industry>
- ATF Frequently Asked Questions - Unlicensed Persons: <http://www.atf.gov/content/firearms-frequently-asked-questions-unlicensed-persons>

Laws & Regulations

Firearm laws and regulations can be obscure and confusing at local, state, and federal levels. As a result, due to accident, negligence, or deliberate lawlessness, some firearms may exist that are not in compliance with firearm regulations. Therefore, if upon receipt of my firearm, Keystone Arms finds that my firearm does not comply with applicable regulations, I agree to allow Keystone Arms to take the necessary steps to resolve the situation and I agree to pay for any costs incurred. I understand that this may require any of the following steps:

- removal or replacement of parts
- removal of certain accessories
- alteration of the firearm
- surrender of the firearm or certain parts/accessories to the appropriate authorities.

I understand that under no circumstances will Keystone Arms knowingly return an illegal firearm to me. I take full responsibility to ensure that my firearm complies with my local and state laws. I understand that Keystone Arms cannot return a firearm to a location in which ownership, transfer, or sale of that firearm is restricted. I agree to take full responsibility if Keystone Arms, despite all effort to ascertain legality, unknowingly returns a firearm that is restricted in my area by local or state ordinances.