

NEWSLETTER November 2017

SOUTHBOROUGH DENTAL PRACTICE

77 London Road, Southborough, Tunbridge Wells, Kent, TN4 0NH
Tel: 01892 528048



Welcome to the November Edition of Southborough Dental Practice Newsletter. We hope you have enjoyed the excitement of Bonfire night and Halloween.

We are fast approaching the festive party season and we are pleased to say we still have our Tooth Whitening offer of £290 which includes a 20 minute Hygiene appointment.

We are sorry to mention that we have recently noticed an increase in missed appointments along with an increase in unpaid dental charges. Can we please kindly ask that you give as much notice as possible if you are unable to attend your appointment.

Due to an increase in outstanding charges, we are going to ask you to pay a deposit towards your treatment, we sincerely apologise to those of you who have constantly paid for your treatments but to be able to continue to offer NHS care to our patients we need to be able to sustain our Practice. We are able to offer Interest free finance for treatments over £500.

We are always happy to receive feedback. Please complete our comments form if you would like to let us know of anything we do well or could do better. Forms are available from reception, or in the stand below the TV.

We are moving with the times and you can now find us on FACEBOOK, which you can find on this link, www.Facebook.com/southboroughdental, please like and share our page.

We would like to introduce a new member of our team: Sarah Burt who is a dental nurse and will be assisting our lovely dentist Hannah. Sarah has a national diploma in dental nursing and was born in Australia and has been living in the UK for the past three years. Sarah has experience in general nursing and orthodontic nursing.

We would like to introduce you to the rest of the team:-

Dr Ramona Fathi – DDS (Tandlakare Lund Dental school 1998) Is our Principal Dentist. Ramona has been at Southborough Dental Practice for 19 years, as well as being a busy Mum to 2 small children, Ramona has worked hard to achieve a great practice for both patients and staff alike.

Ramona is assisted by **Dental Nurse Fiona (National Certificate NEBDSA -1993 – Certificate in Special Care Dental Nursing 2007)** who has 28 years' experience in Dental nursing including 8 years working with special need and dental phobic patients. Fiona is also our Practice Manager and is always happy to help you if you have any concerns. Fiona is reachable via email at southboroughdental@btconnect.com

Dr Hannah Linnard – BDS (King College London 2010)

Hannah has experience in general dentistry. In 2013, Hannah spent 10 days in Ghana providing dental treatments and health education. Hannah has a keen interest in dental photography and running, she is passionate about providing a good standard of care to our patients. We look forward to Hannah joining our team.

Dr Romulo Greco BDS –Associate Dentist (Sao Paulo Dental school 1994)

Romulo has a vast amount of experience in all aspects of Dentistry and has a special interest in Implants, Endodontics and Oral Surgery. Romulo also has a keen interest in volunteering, offering Dental Care for patients in need. Last year Romulo spent time in Greece treating patients in the refugee camps, a very worthwhile cause, we are all very proud of him.

Romulo is assisted by our lovely **Dental Nurse Natascha. (National Diploma in Dental Nursing and City and Guilds 2014)** They work well as a team. Natascha has experience in Implant nursing as well as general nursing, she is also very knowledgeable on the computer system and is a great help if needed with the Reception Team.

Dr Amir Tarki –Associate Dentist DDS, (Tand Lakare Dental school 2003)

Amir has worked in several areas of Dentistry and is particularly enthusiastic about cosmetic Dentistry. He provides smile makeovers and RX Aligner Ortho treatment. Please feel free to arrange a free consultation if you are interested in these treatments. Don't forget we can also arrange interest free finance to help you achieve that dream smile

Amir is supported by our sporty **Dental Nurse Kayleigh. (Diploma in Dental Nursing level 3 and City and Guilds 2015)** Kayleigh and Amir have worked together previously and work well as a team. Kayleigh has a keen interest in fitness and this year completed the Brighton marathon raising much needed funds for our local Hospice.

Dr Michail Kyrtos DDS – Oral Surgeon (Dip DS Thessalonki 2010)

Michail is our Oral Surgeon, he comes to Southborough twice monthly to offer appointments for surgical procedures – these appointments are on a private basis but offer the convenience and availability of appointments to suit you at a clinic you know.

Lisa Kennard – Dental Hygienist, (Diploma in Dental Hygiene and Therapy RSC ENG 2013 – National Certificate NEBDSA 1993) Lisa has recently increased her hours at Southborough, (don't forget you can self-refer if you would like to make a hygienist appointment), Lisa is a very gentle hygienist, and many patients have remarked how enjoyable they have found their visits.

Sarka Krompolcova – Dental Hygienist, (Diploma in Dental Hygienist and Therapy RSC ENG 2015- National Certificate NEBDN 2007), Sarka will be covering Wednesday morning session and we have received some very positive feedback regarding her kind manner and gentle approach.

Last but most definitely not least we have our 2 lovely receptionists:-

Danielle and Zoe who are always pleased to be able to help you.

We apologise that on some appointments due to situations beyond our control, you may not see your usual dentist. However, we fully appreciate the importance of building a relationship between our patients and dental team. We will always avoid change if possible and we thank you for your understanding and co-operation in this situation.

We look forward to continuing to offer our High Standard of NHS and Private Dental Care to you and your families. We hope you have had a great summer!

Best Wishes,

The Team at Southborough Dental Practice