

Request for Service RMA (Return Material Authorization) for calibration, repair or replacement items					
<p>To request an RMA number, complete <u>all</u> 3 steps below and return to us at the following:</p> <p style="color: red; font-weight: bold;">EMAIL: ProductService.NA@pruftechnik.com</p> <p>Once processed a system generated RMA/Quote number will be sent to the indicated primary recipients.</p>					
Step 1: Customer Information		Method of payment: (select one) <input type="checkbox"/> PO <input type="checkbox"/> Credit Card <input type="checkbox"/> Quote Only			
Customer Number (If available)					
Bill to Company Name			(if same as billing address leave blank)		
Address			Address		
City	State	Zip	City	State	Zip
Bill to Attn			Ship to Attn		
Billing Contact			Phone	Fax	
Email					
Technical Contact			Phone	Fax	
Email					
Step 2: tax and collect shipping info					
Is this taxable? <input type="checkbox"/> yes <input type="checkbox"/> no		If No , please provide tax certificate copy Or exemption number and reason here: _____			
<i>Fluke provides return shipment via uninsured UPS ground service at no charge unless where indicated</i>					
Preferred Shipping Carrier		Priority Level	Shipping Account #		
Step 3: Product Information, including certificate info					
Ship-to company name with city will appear on certificate, indicate here if different:					
Standard calibration turn around times will be on quotes and RMA's. A "Next on Bench" service is offered equal to half the cost of the calibration cost when applicable. Please check this box if requested:					<i>Next on Bench service includes free UPS 2nd day return shipping.</i>
Model	Serial number	Manufacturer	Reason for Return: If repair, specify issue. If Calibration, list any special requirements.	Type of Calibration	Asset Number

SHIP YOUR EQUIPMENT TO:

Fluke Electronics DBA Pruftechnik
 Attn: Calibration Dept
 7821 Bartram Avenue
 Philadelphia, PA 19153