

2024-2027

STRATEGIG PLAN POSTING

STRENGTHS

- A Board of Directors with a broad range of healthcare experience who are committed to the growth and development of Community Alternative Housing.
- A management team with depth and experience to ensure the successful implementation of the goals and objectives established by the governing authority.
- A staffing model that is care recipient centered and committed to a healthy community that encourages individual responsibility.
- An environment of care that is conducive to care recipient's need for safe and supportive life within a secure and protective setting.
- Employer sponsored education and training for staff.
- Fiscal department that promotes the efficient use of facility resources, accurate reporting of source and use of funds and effective monitors to safeguard resources and maintain compliance with regulatory standards.

WEAKNESSES

- Limited funding sources for the agency's specialized clinical programs.
- Restrictions placed on agency growth and development under waiver program.
- Wage and salary structure with limited benefit package.
- Loss of revenue linked to EVV errors
- Older building with maintenance and structural need

OPPORTUNITIES

- The catchment area and services available to Community Alternative Housing has capacity to expand programs and increase census.
- Collaboration with other treatment programs in the service area.
- Maintenance of CARF accreditation with improved quality of care and with ethical values promoted by the CARF standards.
- Recruitment of experienced and competent staff

ACTION PLAN 2024-2027

1. Maintain CARF accreditation at 3-year level Target Date: **Target Date: Ongoing**

2. License the new single-use space for day programming in the Sanford market. **Time frame: Ongoing**

2. Diversify funding sources and referral networks. Target Date: **Target Date: Ongoing**

3. Expand training and educational programming for agency staff and implement transition from Relias online training to MedTrainer. **Target Date: March-December 2026**

5. Explore state and local funding sources. **Target Date: Ongoing**

6. Develop a comprehensive marketing strategy to increase community awareness. **Time Frame: January-December 2027**

7. Develop a formal budget planning process. **Target Date: Ongoing**

8. Complete formalized treatment team meetings using more standardized assessment tools that can be aggregated into overall program evaluation, outcomes and program improvement objectives. **Target Date: Ongoing**

9. Quarterly report will have established baselines in key areas plus performance improvement objectives. Quarterly report will assess progress in all baselines and progress toward achievement of performance improvement goals. **Target Date: Ongoing**