

The Dog Pool

Canine Hydrotherapy and Fitness Centre
Whinwhistle Road East Wellow SO516BN

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Terms and Conditions of Business 2019

1. All animals treated require a veterinary referral.
2. Whilst every care is taken of the dogs undergoing treatment and in the maintenance of the water and equipment, all dogs receive hydrotherapy treatment entirely at their owners risk.
3. Payment by cash, cheque, BACS, are due on the day of the first appointment or in advance for a course and then in advance of each and every booking thereafter.
4. Cancellations: we accept that cancellations may happen from time to time and will endeavor to re book out your session so you avoid a fee. But in order to do this we do need as much notice as possible. Cancellations under 48 hours notice may be charged, missed appointments will be charged.
5. All dogs must have up to date vaccination as certified by your vet. No animal with an infectious disease or contagious disease can be allowed on or around the premises.
6. No dog with or having had Kennel Cough unless out of the incubation period can be on the premises
7. A dog fed within 4 hours of treatment may not be deemed safe to treat and may be asked to come back or will have to fore-go their session.
8. No photographs, videos or any other recording medium is allowed to be taken in or around the Centre.
9. The pool area can become wet and slippery we ask that all dogs are kept on a lead at all times and are not allowed to run around.
10. Children must be kept under control of their parent or guardians at all times and are not allowed to run around or go into areas unsupervised.
11. This is an area designed for dog's and it can become wet please be cautious and wear suitable footwear and clothing.
12. Hydrotherapy can be a risk and although we do take every precaution and care accidents can happen, we ask that you allow your dog to undergo Hydrotherapy at your understanding of this.
13. Car parking, we have a secure car park but can take no responsibility of your vehicles whilst they are on our premises. Please park carefully.
14. exercising of your dogs. We ask you keep your dog on a lead and supervised at all times. Please pick and take home.
15. If you would prefer not have any photos or videos taken and used please tick here

I confirm I have read and understood the above Terms and Conditions

Name

Signature

Date/...../.....