



dianeoffutt

Reviews: 2



### Quick Response and Fixed Immediately



We had an emergency heater breakdown when the weather dropped to 20 degrees outside. Thankfully when we called Shriver, although they were extremely busy they fit us in that day. The tech arrived a few hours later, found the problem, went back to the shop for the part and all was fixed within a few hours. We are so thankful for this company. They are so reliable, professional and reasonably priced. They truly care for their customers. Sincerely, Diane and Dave Offutt

#### PROJECT DETAILS

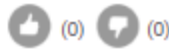
AREA Woodstock, GA

COST \$500 - \$999

DATE January 2018

Posted: 1/05/2018 · [Link to this review](#)

#### WAS THIS REVIEW HELPFUL?



Susan30101

Reviews: 1



### Homeowner



I was very pleased with the service given by Shriver's. Another HVAC company had checked my furnace and gave me an incorrect diagnosis. They wanted to replace the furnace. Shriver checked it and was able to bypass the problem so I would have heat until the needed part could be ordered. They repaired it as soon as the part came in. I will use them for any future work.

#### PROJECT DETAILS

AREA Acworth, GA

COST \$500 - \$999

DATE December 2017

Posted: 12/21/2017 · [Link to this review](#)

#### WAS THIS REVIEW HELPFUL?





DaveInKennes...

Reviews: 1



### Excellent to deal with, quality service!



Had to have my second floor HVAC system replaced, both the furnace and air conditioner. Called Shriver to get an estimate and the owner of the company, Jeff, came the next morning. He was professional and eager to answer any questions I had. He also gave me a very fair price. They weren't the very cheapest, but were the cheapest who bid to install high end equipment. After getting 5 other estimates I chose Shriver, mainly because of the American Standard equipment, but also because of reviews I read about them and that they are a local small business. They removed my 40+ year old furnace and duct work, installed new ducting, installed the new system and did it in my attic on a hot July day. Very pleasant and friendly technicians showed up promptly in the early morning to take advantage of the cooler morning temps and worked hard all day to get me up & running by that afternoon. I am very pleased and won't hesitate to call Shriver Mechanical for HVAC work in the future!

PROJECT DETAILS

AREA Kennesaw, GA

COST \$5,000 - \$9,999

DATE July 2017

Posted: 7/18/2017 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



sshad1

Reviews: 1



### Business Owner, YOGLI MOGLI



If our air conditioning goes out, we have to close our business until it gets fixed. With Shriver, they have been able to get our unit running again within hours, thereby saving us a lot of lost revenue. They have also been very reasonable on their charges.

PROJECT DETAILS

Fixed a problem with the electronics in the AC unit and refilled the freon, and on the weekend or at night. Helped us greatly

AREA Marietta, GA

COST \$250 - \$499

DATE April 2017

Posted: 4/09/2017 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?





gafembot

Reviews: 1



### Complete professionalism



Very pleased with all aspects of Shriver Mechanical: from the initial walk-thru with the technician, to their guidance on my energy rebate, to the excellent communication during installation. I highly recommend this company.

PROJECT DETAILS

Shriver installed a completely new HVAC system in my 1957 ranch house renovation.

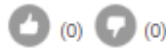
AREA Smyrna, GA

COST \$5,000 - \$9,999

DATE August 2016

Posted: 8/31/2016 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



Jcren9544

Reviews: 1



### Fast and reliable service



I called Shriver Mechanical this morning (6-8-2016) with an AC problem. At 10:25 AM the same day a technician showed up and started working on fixing my Mitsubishi split AC system. Found the problem (a shorted control wire due to a mouse chewing the cable) and repaired the unit. Ac working great now. Very professional, knowledgeable service tech. The charged price was very reasonable. This is the second time I have used this company with excellent results. If you want your AC unit serviced or repaired I would highly recommend Shriver. I will call again if I need AC service.

PROJECT DETAILS

Repaired AC unit

AREA Acworth, GA

COST Less than \$250

DATE June 2016

Posted: 6/08/2016 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



hpittman17

Reviews: 1



### Most reliable and responsive



Shriver has taken care of all my needs as a commercial property manager. They are always within same day to next day for service calls and do a quality job. Definitely recommend them to anyone. The whole teams is awesome to work with.

Posted: 5/23/2016 · [Link to this review](#)



aniskhani

Reviews: 1



### Don't waste time with un-experienced Mechanicals



For being in the restaurant business for over 25 years, you get to know whom to trust. Shriver has the experience and integrity. No job is too big for their experience. I used to waste time with clown repair guys and end up spending tons of money until I started using the Shriver. If not the best, one of the best but with reasonable fees.

#### PROJECT DETAILS

AREA Atlanta, GA

COST \$3,000 - \$4,999

DATE March 2016

Posted: 3/31/2016 · [Link to this review](#)

#### WAS THIS REVIEW HELPFUL?



IrishInAtlan...

Reviews: 1



### Responsive, reliable and professional



A recommendation from our plumber and I could not be more happy! Very prompt response to my call and wonderful customer service. Our technician Jacob was polite, courteous and very professional. I highly recommend this company and will definitely call on them again.

Posted: 1/28/2016 · [Link to this review](#)

#### WAS THIS REVIEW HELPFUL?



HappeeKampir

Reviews: 3



### Wonderful service great price



I called another company 1st starts with R and they were very unfriendly and would not let me even tell them what I needed. So I called Shriver and they were friendly, caring, and came out and fixed my ac unit when I thought I would need a new one.

Posted: 11/04/2015 · [Link to this review](#)

#### WAS THIS REVIEW HELPFUL?





sasseyM

Reviews: 2



### Terrific Company



Had problems with heat and air due to duct work .Called Shriver they came right out explained in detail everything involved and quickly took care of it. Plan on using them again for an upcoming project. Very pleased with this company cannot say enough good things about them.

#### PROJECT DETAILS

AREA Dallas, GA

COST \$3,000 - \$4,999

DATE November 2015

Posted: 9/26/2015 · Last edited: 5/06/2016 · [Link to this review](#)

#### WAS THIS REVIEW HELPFUL?



BlueDragon

Reviews: 5



### Nightmare became (eventually) a dream with Shriver



I've been waiting to post this till all was fully resolved as well has having time to verify reliability. My dates may be off, but that won't matter much. Sometime mid-summer my AC began to have problems. By Sat it was completely blowing hot air and turned off. Tech came out on time. 4 hours, 2nd tech and \$400 in work later, it became clear my unit was NOT going to get fixed. So, still dead AC (and I followed EVERYTHING the tech did and KNOW he was really trying his best. But sometimes things just go bad. Compressor finally at the end of it). So it was time for a new AC unit. First Q to Shriver was, so... if I buy a new AC unit from you, can you absorb the cost of the attempted repair on my old one? (YES!), and how much (very reasonable), and how soon (Tomorrow), financing (Get approval from Wells Fargo on our web site and we'll be here). All the right answers! So I did so, and so did they. New unit is now in and been working well for months. I have to say, Wells Fargo charged EXCESSIVE interest (27%!) and my credit isn't bad - but it got my new AC installed the next day. Shriver did THEIR work! Epilogue - I was NOT going to keep a 27% interest credit card. It spurred me to refinance my house. Now I'm paying LESS per month with a new, lower-interest mortgage, paid off Wells Fargo with some cash-out on the mortgage, have a great A/C unit, and a new AC company. So even with the crazy Wells Fargo issue, I'm STILL happy with Shriver.

Posted: 9/16/2015 · [Link to this review](#)

#### WAS THIS REVIEW HELPFUL?





dcgreenway

Reviews: 1



### FAITHFUL AND DEPENDENT



I could not be more pleased with the service we have received from Shriver Mechanical Inc. Every time we have needed them they have gone out of their way to make sure our needs were met. The professionalism and friendliness truly blows me away. Even in unpleasant conditions, they never complain and work hard to make our lives much better. We are blessed to have them in our lives. I would recommend Shriver to any and everyone.

Posted: 8/04/2015 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



MCArnoldAve

Reviews: 1



### Great experience



I called Shriver after some research and after a little speed bump got a tech headed our way. Mike was at the end of a long day but had a great attitude and got us going. He was able to work around the problem on an old system and we have AC. This is the first time we have used them being new tot he area but it will not be the last.

Posted: 6/20/2015 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?





tinydesignst...

Reviews: 4



### Outstanding Service



Based on a personal referral to Jeff Shriver, I contacted Shriver Mechanical today. I spoke to Larry in the office at 8:20am and was surprised they made room on their schedule for a same day visit this afternoon by Mike who quickly diagnosed our issue, had parts on-hand, and within 30 minutes, we were up and running again with our A/C. I can't thank Shriver Mechanical enough for restoring comfort to our home while we were experiencing 95 degree weather outside. We won't go anywhere else for our A/C & Heating needs!

Posted: 6/18/2015 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



lubpa2010

Reviews: 4



### Prompt and professional service



Wonderful company! I called at 8:30 am with no AC and they were there by noon and fixed the issue quickly. Very professional and courteous. They have a service maintenance plan which is great. They have also cleaned out our vents and did a wonderful job that time too.

Posted: 6/15/2015 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



sraineskenne...

Reviews: 2



### Honest, Prompt, high quality aeevice



Ok short notice Shriver came to fix my furnace. It is old and I was sure I would have to replace it but they were able to repair it for abfraction of the cost of replacement. I deeply appreciate their honest, prompt, courteous service and will definitely call them when it does eventually go out. Much appreciated.

Posted: 3/07/2015 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?





tinydesignst...

Reviews: 4



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Posted: 3/07/2015 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?







JFWalker

Reviews: 1

★★★★★

### There when you need them!!!!



Weekend Service. Unheard unless your Shriver. Saturday afternoon and no heat. After calling Shriver, a technician showed up in less than an hour, fixed the problem. Best of all no premium rates if your a contract customer. Highly recommend this company.

Posted: 1/04/2015 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



rickhalpern

Reviews: 2

★★★★★

### Prompt and professional



I am very happy with my experience using Shriver. They handled a number of HVAC issues at my office park, and their pricing was certainly fair. I will definitely be using them again.

Posted: 8/06/2014 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



NGriffith

Reviews: 10

★★★★★

### Honesty = Satisfaction with quality and price



Jeff Shriver quoted my upstairs AS A/C last year and I told him I expected to replace my first floor A/C this year. I had such a great experience with Shriver Mechanical during the quoting and installation last year that they were my first choice for replacing my second A/C today. Though Trane and American Standard are both manufactured by the same company and are mechanically the same equipment, American Standard is less expensive and recommended by Consumer Reports. The maintenance/repair stats for both brands are the same with American Standard slightly better than Trane. Shriver Mechanical is one of American Standard's Customer Care certified dealers, so they are up-to-date with American Standard equipment. It's a no-brainer to pay less and get better maintenance/lower repairs with American Standard. I also have contracted with Shriver Mechanical to do my twice a year HVAC maintenance on both my units. A major plus with Shriver Mechanical is that when you have an emergency, they really do value their customers. They don't put you on the waitlist nearly a week long when one of your units fails just because you have a second functioning one. They come out promptly. Shriver Mechanical honors its word and word-of-mouth is their best advertisement of the quality work and honesty they deliver.

Posted: 6/11/2014 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?





seskier

Reviews: 1



### Best in Town for A/C



The best experience I've ever had with a contractor of any kind. Shriver Mechanical, Inc. will be a vendor of choice for me and anyone I can influence who is seeking A/C and Heating maintenance or replacement. Their Customer Service is extraordinary to say the least. I can't say enough about how well I was treated and the work performed. If you'd like to hear more, email me at [seskier@bellsouth.net](mailto:seskier@bellsouth.net).

Posted: 6/02/2014 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



bzoppenheime...

Reviews: 2



### Five Star all-around!



Jeff and the team are always attentive, and make sure you understand what they are doing! We have used them for years and will continue to recommend them to everyone.

Posted: 3/26/2014 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



ContributorK...

Reviews: 3



### THE most honest and conscientious HVAC company



On 6/18/2013, Shriver Mechanical installed my American Standard 2 ton 14 SEER air-conditioner and evaporator coil. Jeff Shriver provided me a good quote for the exact models I selected from the manufacturer's website. He sat and allowed me to watch him enter the information into his laptop that produced the quote on the spot. No hiding in the office or truck. Just above board, honest. Jacob and Doug installed the condensor and evaporator coil. I have eShield on my attic floor, where the evaporator coil needed to be installed, and asked that they be careful not to damage the eShield. Jacob didn't damage my eShield and was very careful in my attic. You could hardly hear him walking around in the attic. Doug installed the condensor and replaced an erroneous fuse (from 50 AMP to 15 AMP) to match the new condensor unit. He meticulously reclaimed the freon from the Bryant unit that was being replaced and charged my old Rheem air-conditioner. I am so pleased with the quality of their labor that I am not surprised they offer a 2 year labor warranty (exhibits the confidence level in their quality of labor). I will be switching to Shriver for my HVAC maintenance as soon as my current contract with another company expires. In fact, I plan to replace my Rheem air-condition within the next 18 months and will be asking Shriver to quote that and to quote my furnace when the furnace dies. I'm an Angie's List member and have posted my highly favorable experience there, too.

Posted: 6/19/2013 · [Link to this review](#)



RAA1235

Reviews: 3



### Satisfied Customer



Shriver just completed extensive repairs on my HVAC systems, and I found them to be very professional, thorough and fair. They are a firm I would recommend without hesitation.

Posted: 2/09/2013 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



c\_eattle

Reviews: 1



### Excelent Customer Service



My service rep Micah has been at the house twice. He is a knowledgeable out-going rep, that always approaches problems and basic service from a cost effective perspective.

Posted: 12/10/2012 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



kevinafloyd

Reviews: 1



### Great experience



I've had 3 repairs done in the last month. Most recently, David was meticulous with his water heater installation. Very professionally done.

Posted: 7/28/2011 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



MikeLB

Reviews: 1



### knowledgeable, respectful, and conscientious



From the receptionist (Stacey) who answered my call for service, to the service technician (Rhodrich) who promptly arrived to repair my A/C unit, all was handled professionally and courteously. I marked only 4 stars for "value" simply because I always believe that every company can be less motivated by profit and perform more for their customers while charging less. That, of course, is not always true.

Posted: 6/30/2011 · [Link to this review](#)



LouMac

Reviews: 1



### Customer-Friendly Excellent Service-DEPENDABLE



I have been a customer from Lawrenceville for over 2 yrs, on Shriver's yearly renewable maint plan for my 12 years old RUUD system. I just had a crisis last night-AC outside fan on equip quit working & 95 degrees outside-i was freaking out. Shriver's calmed me down & service van came within 4 hrs, tech explained what he was doing, what he found, offered me the broken part and was on his way in less than 45 minutes-with no complaint about the heat from him, just good attitude, leaving me fixed & relieved. They always treat me & my home with respect... I've had other services in the past who leave a mess, try to sell me work I don't need-especially since my equip is aging, and even have stolen from me... NOT THESE GUYS. I highly recommend them!

Posted: 6/03/2011 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



wstillions

Reviews: 2



### Excellent choice



I've dealt with this company several times and they've always provided great service at a reasonable cost.

Posted: 4/19/2011 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?





tmartin5596

Reviews: 2



### Most Reliable



I own over twenty rental properties and have been using Shriver Mechanical since they opened for business. Although I have used other types of contractors too (plumbing, electrical, etc.), Shriver is the only one I have stayed with all those years. The office staff and technicians are friendly. They are dependable -- usually able to fix problems same day of service call. The technicians are always professional and courteous to my tenants. And they will explain what they are doing on the occasions that I am there with them during a service call; they don't seem bothered by my occasional "hovering" to try to learn some of the basics to help myself in managing future issues. It's truly nice to have trustworthy, dependable professionals help during times when tenants need comfort "now!"

Posted: 4/08/2011 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



acpcwebmaste...

Reviews: 1



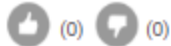
### They can fix just about anything



When a service call revealed holes in the duct work from critters, they were fast getting it repaired which improved the conditions in the home. Thanks Guys!

Posted: 4/07/2011 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



RobtBa

Reviews: 1



### Prompt, professional service



I was very impressed with the customer service and serviceman who came to perform the system checks. I'd highly recommend them to anyone. BB

Posted: 3/31/2011 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?





Stalphonso

Reviews: 1



### Wonderful!



Great Team of people. From the 1st phone call to the follow up after the install the customer service was wonderful. Thank you to the Shriver Mechanical Team!

Posted: 3/21/2011 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



Dawn57

Reviews: 1



### Service like it should be!



I am always pleased with the work they have done for me at both my home and my business. Be it regular maintenance or emergency problems, their quick response time, excellant technical knowledge, and fair and reasonable prices will keep me calling Shriver for all my heat and air needs.

Posted: 11/06/2008 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?



tvc2000

Reviews: 4



### Good work lousy Customer Service



I had a refrigerant leak in my system and asked Shriver to come out and repair it where others couldn't find it. They did good work and the system still runs fine. One big problem though. The repairman managed to knock the condensate drain loose by putting some left over flex duct on top of it and didnt put it back in place. 2 days later we had a lot of water damage in the walls of a bed room and the living room directly beneath the drain line. They sent over a guy to see the dmmage and then a contractor to get an estimate. That was the last I heard from them regarding the damage. Shriver called me a month later wanting me to pay the bill and I told them I wouldnt because the damage wasn't repaired. The accountant was going to look into this and never called back either. This was last summer and still have yet to hear from them. Finally, \$600 later, I paid a contractor to come out and repair the damages with no help from Shriver. I would have used them again but not if they dont take responsibility for their actions.

Posted: 3/03/2008 · [Link to this review](#)

WAS THIS REVIEW HELPFUL?

