

**Consumer Surveys 2nd Bi-annual 2018**

CAH											Y or N	Y or N
Sent	Received	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
37	9	96%	94%	93%	94%	96%	94%	94%	94%	96%	100%	89%

**Consumer Surveys 1st Bi-annual 2019**

CAH											Y or N	Y or N
Sent	Received	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
28	6	92%	90%	90%	88%	88%	93%	93%	92%	92%	100%	60%

**Consumer Surveys 2nd Bi-annual 2019**

CAH											Y or N	Y or N
Sent	Received	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
35	12	92%	91%	91%	88%	91%	88%	88%	86%	88%	50%	60%

**Consumer Surveys 1st Bi-annual 2020**

CAH											Y or N	Y or N
Sent	Received	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
29	2	95%	95%	95%	90%	95%	95%	95%	90%	100%	100%	100%

**Consumer Surveys 2nd Bi-annual 2020**

CAH											Y or N	Y or N
Sent	Received	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
37	8	94%	93%	91%	93%	93%	93%	93%	94%	94%	100%	100%

**Consumer Surveys 1st Bi-annual 2021**

CAH											Y or N	Y or N
Sent	Received	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
23	6	95%	95%	92%	93%	93%	90%	92%	92%	92%	50%	100%

**Consumer Surveys 2nd Bi-annual 2021**

CAH											Y or N	Y or N
Sent	Received	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
32	7	93%	90%	90%	90%	94%	91%	91%	93%	91%	100%	86%