



# Cassington

Builders



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## Extension at Beech Road, Kidlington

Dear David and Keith

Please find below a testimonial about our experience with Cassington Builders. Please do share this with prospective clients. We are also more than happy to talk to any prospective clients.

Kind regards

Lizzie and Ben

**Re: Cassington Builders**

We employed Cassington Builders to build a single storey extension at the back of our house. From the initial meeting with David we were impressed with his attention to detail and customer service. David spent time and took care to understand what we wanted in order to provide an accurate quote. He went above and beyond to help us navigate the planning regulations and Thames Water requirements in relation to moving a drain.

The build started on the agreed date and was completed ahead of schedule and within the original quote. David and Keith were on hand at all times to oversee the project and promptly dealt with the inevitable issues that arose along the way. We were often unaware of any issues until a solution had been found, sometimes involving liaising with the architect and structural engineer. The Cassington team were polite and hard working, respecting the fact that they were building in our home and fitting around our day to day routine. They deserve medals for putting up with all the questions from our children! We were particularly impressed with the cleaning they undertook to ensure that we did not return to a dusty house after our holiday during which they knocked through and plastered. The third party trades contracted by Cassington were well managed and personable to deal with.

Overall, we are very pleased with the quality and look of the finished build. We would highly recommend Cassington Builders.

Cassington Builders

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the build really looks fantastic and Cassington were very professional and pleasant to deal with. We were often unaware of any issues until a solution had been found, sometimes involving liaising with the architect and structural engineer. The Cassington team were polite and hard working, respecting the fact that they were building in our home and fitting around our day to day routine. They deserve medals for putting up with all the questions from our children! We were particularly impressed with the cleaning they undertook to ensure that we did not return to a dusty house after our holiday during which they knocked through and plastered. The third party trades contracted by Cassington were well managed and personable to deal with.



**Extension to 22 Blenheim Drive, Witney**

Thank you for your invoice for final payment and I have pleasure in enclosing my cheque in settlement.

I would also like to take this opportunity to thank you and your colleagues for undertaking this work in a thoroughly professional manner and to such a good standard. I would particularly commend your on site team for their polite, cheerful and extremely tidy approach. Several of my daughters neighbours have commented favourably on the way the work was undertaken and the consideration shown to them by Allan and the team.

I will certainly have no hesitation in recommending you to anyone looking for a first class local builder.

Yours sincerely



**Rod MacEachrane**

Dear David

Now that the extension works have been completed I just wanted to send you a short email expressing my thanks to you and your team throughout the process.

I well know how difficult and tense such works can be for all concerned; but from beginning to end over the five month time frame we were kept duly informed, and members of your team were particularly helpful in advice and taking into account our preferences regarding particular items of work.

Particular thanks to Gary and Andy for their craftsmanship, industry and care with their work.

Thank you David for keeping us updated throughout. It was a pleasure working with you and we would thoroughly recommend you and your team to any friends or colleagues looking to have similar works undertaken in the future.

All the best

Kevin [Moore]  
1 Mill Close  
Chadlington

**Subject:** Re: 262 Thorney Leys, Witney J. 2537

Dear David

Please be advised that we have sent the final payment as detailed.

We would like to take this opportunity to thank you, Keith, Andy, Joe and the team who have all helped to make our 12 week extension building experience as smooth as possible. We were especially pleased with the way our change of design for the internal doors mid project was dealt with without any fuss.

There where a few glitches (to be expected in a building project) these where all dealt with efficiently without question and to our satisfaction.

A special thanks to Keith for always being there when needed and his attention to the detail particularly as the project reached its completion ensuring that the job was finished as specified.

It's therefore without hesitation we would have no problem asking Cassington Builders to carry out any additional building work we may require or recommending them to anyone considering having similar building work done.

Finally would you please send at your earliest convenience the building completion paperwork and our electrical certification for work done so that we can close our building file.

Best regards

Dave Watton.



## Chapel Lane, Enstone

01/11/2017

**David Holmes**  
Cassington Builders Ltd  
11c Bromag Industrial Estate  
Burford Road, Witney  
OX290SR

Dear David

I am writing to thank you for the work completed on our house extending it from a 3 bedroom to a 4 bedroom home. While our project was relatively small it was our first time engaging a builder or having any major works completed. We found Cassington to be quick to respond, clear and concise in what had been priced and careful to point out any additional works we would need to complete or arrange ourselves.

The work went very smoothly and the builders and tradesmen were friendly, thoughtful and courteous. The build was well planned and we were always kept informed as to when builders would be on-site and what they were doing. The works were split into stage payments which were defined and billed fairly as work progressed.

We did have difficulty in that for various reasons our roof design needed to be changed mid-way through the works. This was handled well by Cassington and rather than have wasted time onsite the team were drawn off onto other projects and the work re-programmed to allow us a little bit of breathing space. We also made other changes as the project progressed and these were always formally quoted in writing and programmed in rather than given verbally.

In short we found Cassington to be professional friendly and very good at keeping the project moving along and at the same time keeping good records and clear agreements on changes and costs. I would and have recommended Cassington to anyone who might be undertaking similar building works.

Sincerely,

James Vale



Extension in Curbridge Road, Witney

To whom it may concern -

When we wanted an extension to the front of our house we contacted three builders for a quotation. Only one of these sat down with us to explain every step of the build, what was included and what was not included. We found this extremely helpful and really very important, as we had never done anything like this before. This person was Mr David Holmes from Cassington Builders Limited.

Their workforce were efficient, extremely hard working, very good at what they do and also trustworthy. During the work, even though it was a building site, at the end of the day they always tidied the site to leave it as good as they could.

All materials used were good quality and seemed to have been estimated well, which meant with very little wastage.

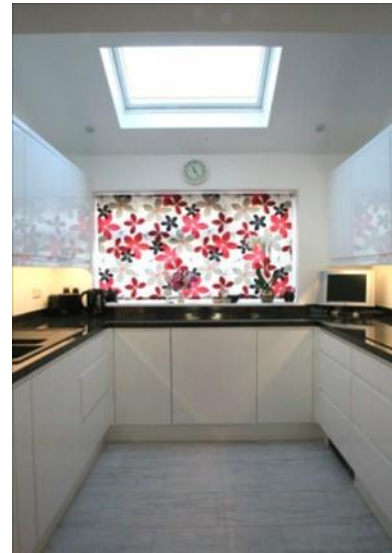
We had extra work done over and above for which we had another reasonably priced quotation. Among other things, these included the laying of ceramic floor tiles and the fitting of a complete new kitchen and separate utility room.

Every day, Mr Keith Holmes and occasionally Mr David Holmes, would come to check on progress and also check we were happy with how the work was being done and whether or not we had any problems.

From the very beginning to the end of the project, their work and helpfulness was excellent and we would certainly recommend them, in fact, we already have done to several people. Everyone who has seen it, including strangers passing by, comment on what a good job has been done and how nice it all looks. We are extremely happy and pleased with everything they did and cannot recommend Cassington Builders Limited and their workforce highly enough.

Thank you

Ann and Steve Thacker  
7th November 2017



Extension in Cranberry Road, Witney



11 January 2018

David Holmes  
Cassington Builders Limited  
11c Bromag Industrial Estate  
Burford Road  
Witney  
OX29 0SR

Dear David

We are writing to tell you how delighted we are with our extension. It is everything we hoped it would be and more.

Your men were excellent and their attention to detail was impressive.

It was such a pleasure to come home from our holiday and find everything looking immaculate, which we really appreciated.

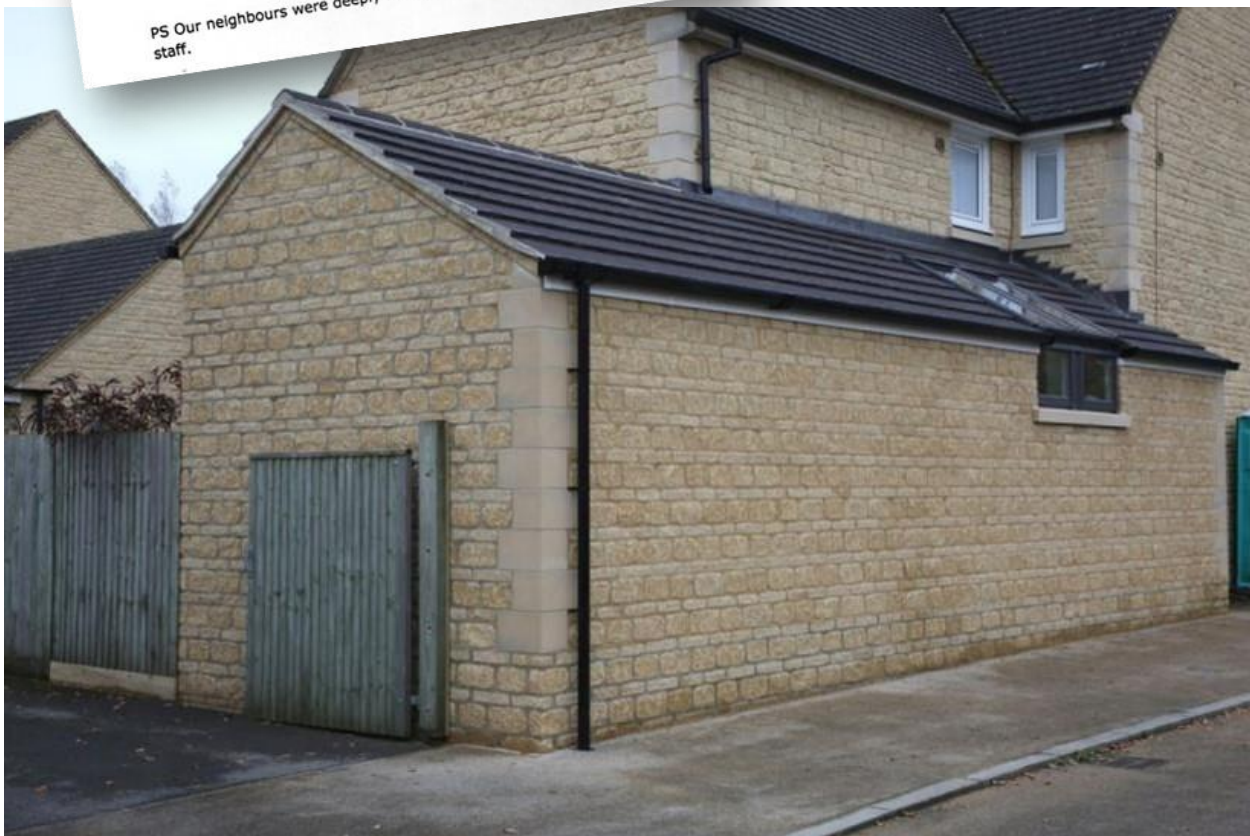
We look forward to working with you in the near future – patios, kitchen and log store!

Yours sincerely

*ME McKenna*

Michael and Annabella McKenna

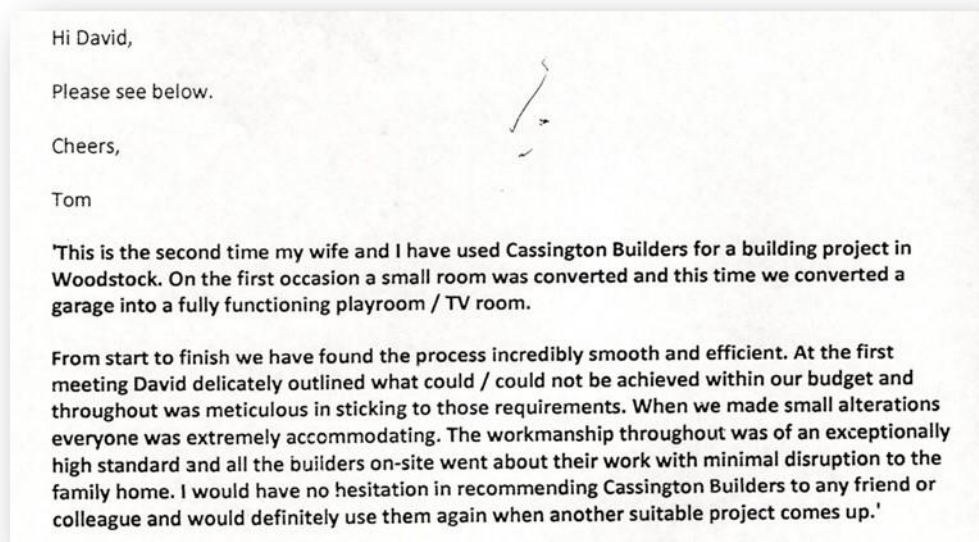
PS Our neighbours were deeply impressed with the build and all your staff.



Extension in Oxford Road, Old Marston.  
Oxford



### Extension at Manor Road, Woodstock



### Extension at Northfield Farm Lane, Witney







## Landscaping in Cranberry Road, Witney



Extension Meadow Lane, Witney





Repointing in Middle Way, North Oxford





**From:** MARGARET RIORDAN <margaret.riordan01@btinternet.com>  
**Sent:** 17 November 2018 11:56  
**To:** David Holmes  
**Subject:** RE : BRILLIANT JOB

Dear Mr Holmes

Further to my telephone call yesterday, I just wanted to put in writing how impressed and delighted we are with the work carried out at No.1 Middle Way during this last week. Having had a bad experience previously with another builder, one is a little wary, but Alan & Darren dispelled any anxieties we might have had. They were absolutely excellent, and I was really impressed by their attention to detail in every way.

The brickwork is beautiful, they were so tidy and helpful, a pleasure to have on site. Please pass on my comments and thanks to the 2 Woodpeckers as I called them!! I am sure, given your high standards, you are much in demand, but should you need a reference from us at any time, please do ask. In the meantime, we would like to discuss work to our Conservatory in the early part of next year. Perhaps you would ring to agree a convenient meeting time.

Your invoice came through this morning, and I have made a BACS transfer in settlement.

Best regards

Margaret Riordan



## Extension in Oxford Road, Kidlington

Dear David,

Thanks for this - please do let me know when to expect building control to attend.

I have now paid the final instalment of the agreed works.

Thanks very much to you, Keith, Gary, Dave, Alan and Darren for all your hard work on the project - we are very pleased with the result.

We will let you know when we have a dry floor so hopefully Dave can come to fit the floor for us.

With best wishes

Mark



## Extension Bradwell Grove, nr Burford

## Extension at Woodford Mill, Witney

Hi Lizzie

Apologies for the delayed reply. We would absolutely recommend Cassington Builders. Their attention to detail, quality of work and communication at every stage of the process was fantastic.

David and Keith's project management was exemplary, materials arrived at just the right time to be used and in the correct quantities, as did the amount of man power for the relevant tasks. Andy and Andrew, the men allocated to us for the majority of the project always arrived promptly at 7.30am every morning and the entire site was always tidied and made safe before they left every evening.

We are extremely happy with the finished job and as mentioned would thoroughly recommend Cassington. We will definitely be back in touch with them for any additional work we require in the future.

Please let me know if you would like any further details.

Thanks

Paul & Felicity Bradley



Dear David,

I can confirm that we have now paid the attached invoice by bank transfer, as with previous payments.

I must say that we are very pleased with the extension and, in particular, the high standard of workmanship. Thank you for this and also please extend our thanks to Alan, Darren and Dave who've done a great job and were a pleasure to have working on our home.

There are a couple of final jobs that we would like to ask you to undertake and which I mentioned to Keith:

The first is to attach the new gate which I hope should arrive in the next couple of weeks - we'll let you know when we have a firm delivery date for it.

The second concerns the thin mortar filling between the roof slates and the side wall capping (I believe it's called 'the verge'). This has come adrift in one or two places and does need to be repaired.

I would be grateful if you could quote for these - the mortar repair particularly, as this may be a bit tricky given the position.

Best regards

Robert

Robert Bond

