

Request for Service RMA (Return Material Authorization) for calibration, repair or replacement items

To request an RMA number, complete **all** 3 steps below and return to us at the following:

EMAIL: ProductService.NA@pruftechnik.com

Once processed a system generated RMA/Quote number will be sent to the indicated primary recipients.

Step 1: Customer Information

Method of payment: (select one) PO Credit Card Quote Only

Customer Number (If available)

Bill to Company Name			Ship to Company Name <small>(if same as billing address leave blank)</small>		
Address			Address		
City	State	Zip	City	State	Zip
Bill to Attn			Ship to Attn		

Primary Contact		Phone	Fax
Email			
Secondary Contact		Phone	Fax
Email			

Step 2: tax and collect shipping info

Fluke provides return shipment via uninsured UPS ground service at no charge unless where indicated

Is this taxable? yes no If No, please provide tax certificate copy
Or exemption number and reason here: _____

Preferred Shipping Carrier	Priority Level	Shipping Account #
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Step 3: Product Information, including certificate info

Ship-to company name with city will appear on certificate, indicate here if different: _____

Standard calibration turn around times will be on quotes and RMA's. A "Next on Bench" service is offered equal to half the cost of the calibration cost when applicabe. Please check this box if requested:

Next on Bench service includes free UPS 2nd day return shipping.

Model	Serial number	Manufacturer	Reason for Return: If repair, specify issue. If Calibration, list any special requirements.	Type of Calibration	Asset Number

Fluke Electronics DBA Pruftechnik
Attn: Calibration Dept
3181 N Bay Village Ct
Bonita Springs, FL 34135