

**Town of Waterford**

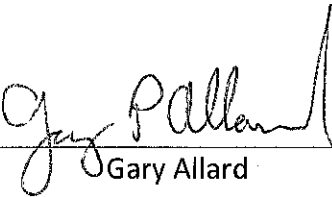
**Policy: Complaints Regarding Town Services or Employees**

It is the policy for the Town of Waterford that all issues regarding dissatisfaction with services being provided by the Town, or with the Town employees, be directed to the Selectboard. A person with a complaint may contact the Town Clerk and request they be included under Citizens Issues on the next Selectboard agenda. The Town Clerk should be advised about the nature of the issue so appropriate individuals can be advised to attend the meeting.

Employees of the Town of Waterford deserve to feel safe while performing their duties. Shouting, profanity, threatening, aggressive motions and similar behaviors by individuals against Town employees will not be tolerated, and the Selectboard will take steps to ensure the employee's safety and prevent recurrences of unacceptable behavior.

Adopted by the Selectboard on September 9, 2019.

  
\_\_\_\_\_  
Bill Piper

  
\_\_\_\_\_  
Gary Allard

  
\_\_\_\_\_  
Fred Saar