



Accessibility Guide for Anglesey Model Village

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Welcome

Our visitor attraction and cafe are located on the main A4080 road between the villages of Newborough and Dwyran and have been enjoyed by visitors since 1992.

We are accessible for wheelchair and scooter users – though the experience may vary according to the type of wheelchair or scooter you have. Please get in touch if you require any further information about specific access or need advice on planning your visit.

At a Glance

Level Access

- There is level access from the car park to all areas of the model village site:
 - Model Village & Ticket Office
 - Cafe
 - Toilets (of which 1 is disabled toilet)
 - Picnic area
 - Play Area
 - Scenic Walk

Visual

- There are no full height glass doors or windows.
- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.
- Some model village displays have flashing lights.

Getting here

Our full address is:

Anglesey Model Village
Newborough
Llanfairpwllgwyngyll
Anglesey
LL61 6RS



Travel by public transport

- You can get to Anglesey Model Village by bus and train.
- The nearest bus stop is on the A4080 road that runs past the model village. The bus stop is 0.1 miles / 0.16 km from Anglesey Model Village.
- The nearest train station is Bodorgan Station, with trains to Holyhead and Bangor. The train station is 5 miles / 8 km from Anglesey Model Village.



Travel by taxi

- You can get a taxi with Joe's Cabs of Llangefni by calling 01248 722 328. This taxi company has a wheelchair accessible vehicle with a hydraulic lift. Please call for a quotation before confirming any booking. Anglesey and North West Wales area is covered. <http://www.joescabs.co.uk/>
- Accessible taxis should be booked in advance. To access the attraction please ask to be dropped off at our front entrance.



Parking

- There is a drop-off point at the front entrance.
- The car park has over 30 spaces for vehicles with three marked disabled parking bays. The disabled spaces are located near to the model village ticket office as well as a slate path leading to the entrance of the cafe.
- There are 3 additional spaces for large vehicle parking, suitable for coaches and camper vans etc.
- The surface from the car park to the ticket office is a mix of gravel. To access the cafe from the car park, there is also a slate path.
- The lighting around the building is LED lighting. Note that there are no street lights to light the route to the attraction.

Arrival



Path to main entrance

- From the car park to the ticket office, there is level access.
- The path to the cafe is 1 metre wide, or more.
- The path has a slight slope.



Main entrance

- The area at the ticket office window has level access.
- The main gate is fixed in an open position during model village opening hours.
- The door is over 1.2m wide.
- The walkway from the ticket office is level. The floor is made of slate stone.
- The gate to access the model village from the ticket office window area is approx. 1.2m wide. This is released by a member of staff and is to be opened by the customer. We are happy to provide assistance with the gate if it is required.



Entrance Gate to Ticket Office Window



Gate entrance to Model Village from Ticket Office window

Getting around

Visual Impairment - General Information

- We have high colour contrast between walls and doors.
- There are no full height glass doors.
- Some parts of the venue have lower lighting.



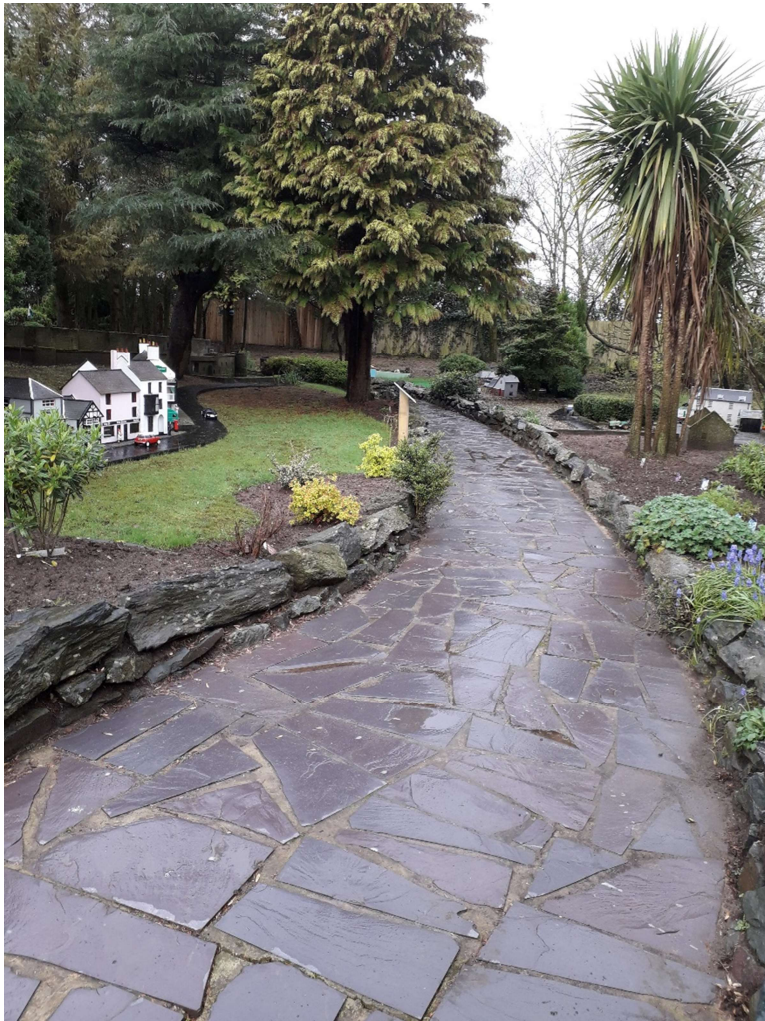
Model Village Areas

Ticketing area

- The area at the ticket office window has level access.
- The main gate is fixed in an open position during model village opening hours.
- The door is over 1.2m wide.
- The walkway from the ticket office is level. The floor is made of slate stone.
- The gate to access the model village from the ticket office window area is 1.2m wide. This is released by a member of staff and is to be opened by the customer. We are happy to provide assistance with the gate if it is required.

Model Village

- The model village paths have level access and are either slate stone or concrete. All paths are a minimum of 1.2m wide. A flat pedestrian bridge is also located within the model village, this has a minimum width of 1.2m with a slight slope either side of the bridge.
- Some displays have moving parts or flashing lights.
- Some display information is low, for wheelchair users.
- Water features and a pond are located within the model village.
- 4 benches are located within the model village gardens, 3 of which have space for wheelchair or scooter alongside.



Model Village path



Pedestrian bridge in Model Village gardens

Cafe

- From the car park to the cafe area, there is a slight slope. There are seats.
- From the model village to the cafe area, there is a single step access. A portable ramp is provided as required. The doorway is over 1500mm wide. An alternate route to the cafe avoiding the step is available on request.
- Within the cafe there is a small fixed ramp.
- The route through the dining area is 900mm wide, or more.
- There is no background music.
- The table and plates have high colour contrast.
- We cater for vegetarian and gluten free (celiacs) specific diets.
- With advanced notice, all dietary requirements can be catered for. We also provide lactose free and milk alternatives for coffee, tea and hot chocolate.



Entrance to Cafe from Model Village (with ramp deployed)



Fixed ramp within cafe

Picnic and Play Areas

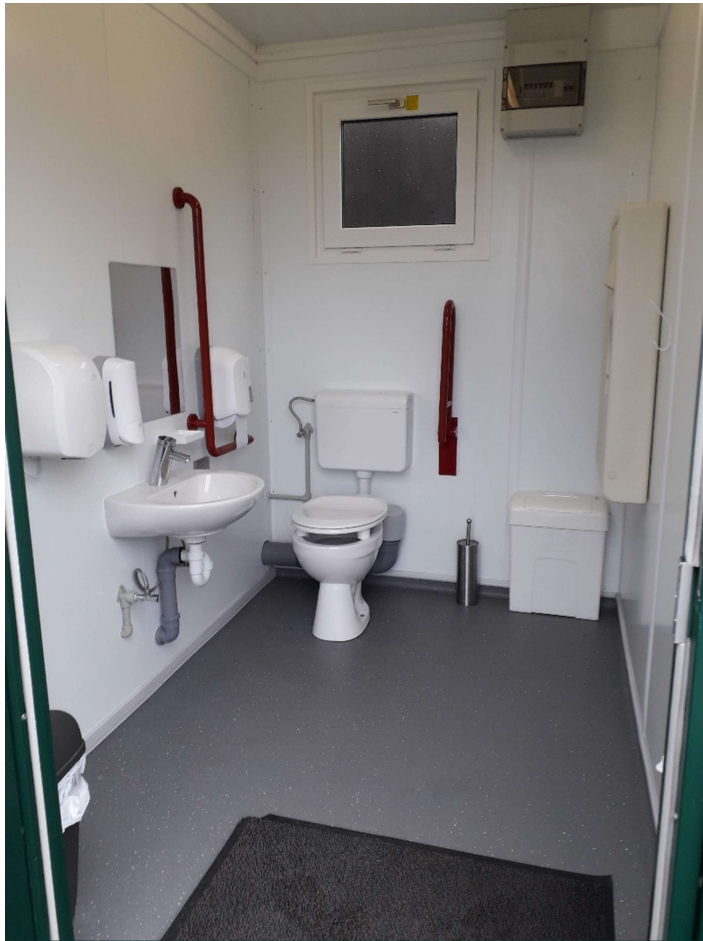
- From the main entrance to this area, there is level access. There are seats.
- There are picnic benches with specific disabled seating positions for scooters and wheelchair users.
- The area is a mixture of gravel and grass.

Public toilet

Unisex Accessible Toilet

- There are two unisex public toilets of which one is also suitable for disabled visitors.
- From the main entrance to the public toilet, there is a slight slope. The door to the disabled toilet is 930mm wide.
- There is 1400mm in front of the toilet. The toilet seat is 470mm high.

- There are horizontal grab rails located to the left of the toilet. There are baby changing facilities within this toilet.
- There is another unisex public toilet in the same block.



Disabled toilet

Customer care support

Assistance Dogs

- We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.
- The nearest toilet area for assistance dogs is located at the edge of the car park.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- In the case of an evacuation, all customers inside the Attraction will be led to safety by a member of the team or by a member of the fire brigade.

Guide last updated: 10 October 2020