



U.S. Department of Justice  
Nationwide Central Intake Facility  
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March 2, 2007

RE: Letter of Recommendation  
International Turbo Systems, Inc.

To Whom It May Concern:

I have had the pleasure of working very closely with Kathleen Holley of International Turbo Systems since 1996 when she was an integral part of a team proposing to provide a nationwide centralized debt collection system along with a myriad of debt collection services for the U. S. Department of Justice. As the Department's Project Manager and Contracting Officer's Technical Representative for this program, I was intimately involved in the procurement process and ultimate award of a contract in 1997. As of today, International Turbo Systems, Inc. is a subcontractor on that project that I would fight to keep.

The proposed debt collection system was to be designed to accommodate several thousand remote users in United States Attorney and private attorney offices throughout the entire country. Once the contract was awarded and the real work started, Kathy immediately recognized that the government's system requirements were not so clearly defined, and that we had some significant work to do to get the system in shape for nationwide implementation. Kathy's technical knowledge and ability to communicate what needed to be done to the system between management, programmers/analysts, and the users themselves, was a key factor in the ultimate success of the project.

Turbo Systems, Inc. is currently handling Change Management and Transition Management under this contract. Any and all project work done by this company has been exemplary, and I frequently evade the bureaucracy by going directly to Turbo Systems if I have a question about how I should proceed or an urgent problem that needs to be solved expeditiously. I would highly recommend this company to anyone requiring its services.

Sincerely,

A handwritten signature in cursive script that reads "Diane E. Watson".

Diane E. Watson

Deputy Director

Office of Debt Collection Management

U.S. Department of Justice